## **Transportation Providers**

#### **Access Tusc Transit**

Rural Public Transit for Tuscarawas County residents 234.801.8007

#### **Horizons Transportation**

Transit for Tuscarawas County residents 330,364,2159

#### Society for Equal Access (SEA)

Transit for Tuscarawas County residents 330.343.3668

#### **Tuscarawas County Senior Center**

Transit for Tuscarawas County residents 60+ 330,364,6688

#### **Carroll County Transit**

Rural Public Transit for Carroll County residents 330.627.1900

#### **Carroll County Friendship Center**

Transit for Carroll County residents 60+ for medical trips call: 330.627.7017 for trips to the Center or around town call: 330.627.1900

#### **Harrison County Public Transit**

Rural Public Transit for Harrison County residents 740,942,1369

#### **Harrison County Senior Center**

Transit for Harrison County residents 60+ 740.942.3238

#### **SERVICE HOURS**

Monday-Friday: 8:00 A.M. - 4:30 P.M.

#### **HOLIDAYS**

Mobility Management will follow the Access Tusc holiday schedule.

#### **COMMENTS/COMPLAINTS**

Mobility Management welcomes comments; please contact the Mobility Manager at (234) 286-4065 to provide a comment or complaint.

#### WEATHER CLOSINGS AND CANCELLATIONS

Mobility Management will follow the Access Tusc Office for all closings and cancellations which will be announced on WJER 100.9 FM; AM1450 and WTUZ 99.9 FM as well as the Access Tusc Facebook page.

#### **ADA COMPLAINTS**

Mobility Management operates in compliance with Title II of the ADA Act. Mobility Management does not discriminate on the basis of disability. If you feel you have been discriminated against on the basis of discrimination you may file an ADA discrimination complaint. To file a complaint contact Founder & CEO Access Tusc, Jessica Kinsey, at (330)801-8010; email: jessica@accesstusc.org or visit our administrative office at 1458 5th Street NW New Philadelphia, OH 44663. For more information, visit www.accesstusc.org.

#### TITLE VI

Mobility Management operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI or for more information on the civil rights program, or the procedures to file a complaint, contact Founder & CEO Access Tusc, Jessica Kinsey, at (330)801-8010; email: jessica@accesstusc.org or visit our administrative office at 1458 5th Street NW New Philadelphia, OH 44663. For more information, visit <a href="www.accesstusc.org">www.accesstusc.org</a>. Complaints may be filed directly with the FTA with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590

#### **REASONABLE MODIFICATIONS**

Individuals needing a service accommodation or modification must notify Mobility Management during their conversation. For more information regarding the reasonable modification policy or how to file a reasonable modification complaint, please contact Jennifer McClain, Mobility Manager at (330) 204-6524. Attempts will be made to honor all reasonable modification requests.

Last Update: October 8, 2024

# MOBILITY MANAGEMENT

SERVING
TUSCARAWAS/CARROLL/HARRISON
COUNTIES

Increasing mobility and access to transportation services for county residents



Jennifer McClain, Mobility Manager Mobile: 330.204.6524

> Office: 234-286-4065 Fax: 330.365.9221

Ohio Relay Service Dial 711 or TTY (800) 750-0750 (For the Hearing Impaired)

1458 5th Street NW
New Philadelphia, OH 44663

Jennifer@accesstusc.org

SERVICES FUNDED IN PART BY: The Ohio Department of Transportation and local match funds

THIS BROCHURE IS AVAILABLE IN ALTERNATIVE FORMAT UPON REQUEST

Interpreter Services When Available



## What is Mobility Management?

Mobility Management is a customer centered approach to designing and coordinating mobility options for ALL county residents.

We believe mobility increases independence adding to the quality of life for our county residents.

The main goal is to focus on meeting individual, group and organizational community needs through collaboration with public transit, private transportation providers and community stakeholders.

## **Mobility Management Offers**

- Coordination of transportation services
- Educate and provide transportation options
- 1 on 1 assistance with clients
- Broker trips
- Free Travel Training
- Speaking Engagements with local community groups



Regional Coordinated Public Transit/Human Services Transportation Plan outlines the priorities and the goals for transportation for our regional.

available on website www.tusctransit.org

## **Mobility Management Partners**

### **TuscoBus**

- Access Tusc Transit
- Horizons Transportation
- Ohio Department of Transportation
- Ohio Mid-Eastern Government Association (OMEGA)
- Society for Equal Access (SEA)
- Southeast Ohio Legal Services
- Springvale Healthcare
- Tuscarawas County Board of DD
- Tuscarawas County Job & Family Services
- Tuscarawas County Senior Center
- United Way of Tuscarawas County

## Harrison County Transportation Advisory Committee

## Carroll County Transportation Advisory Committee

\*If you or your organization is interested in becoming a partner please contact the Mobility Manager for further details.